



LIMITED WARRANTY

for Battery Chargers

RP-DC100A ; RP-DC100V ; RP-DC80 ; RP-DC50 ; RP-DC40 ; RP-DC30

HEDBOX warrants that each NEW above mentioned charger delivered by HEDBOX ("Hedbox Charger") will comply with current HEDBOX technical specifications in force at the time of delivery, and shall have no material or manufacturing defects throughout the warranty period of **Two (2) Years**, from date of original purchase. The Warranty period for a Hedbox Charger is calculated from the original charger purchase date. The original sale receipt is required to establish proof of purchase and warranty date, and must be provided to an authorized HEDBOX Distributor or Reseller for all warranty claims. Under no circumstance will a replacement/repair of the Hedbox Charger, have a warranty date different than the original Hedbox Charger purchase date. If a replacement is necessary due to a defect in materials and/or workmanship, then upon return to an authorized HEDBOX Distributor or Reseller for retail store purchases, or the HEDBOX Battery factory for purchases made directly from HEDBOX.

The Hedbox Charger must be used in the application for which it was designed. The Hedbox Charger owner must read warning labels on the Hedbox charger and exercise due care in working on or around it. Hedbox Charger must be maintained in accordance with Hedbox Charger's Operating and Maintenance instructions.

HEDBOX will have no obligation under this limited warranty in the event the Charger is damaged or destroyed as a result of any of the following events:

- Failure to comply with the Hedbox Charger user manual and other Hedbox instructions; abuse; improper use; use outside of normal domestic use; negligence; accident; fire; flood; natural catastrophe; inappropriate applications; incorrect connection to electrical currents and inappropriate power sources; the use of wrong fuses; overheating; contact with high-voltages and dangerous substances; and other events which HEDBOX is unable to control.
- This Limited Warranty does not apply to equipment which is not manufactured or supplied by HEDBOX or damage or loss resulting from use of a Hedbox Charger outside of the EU, EEA or the USA. By accepting a Hedbox Charger, the User agrees to closely assess the appropriateness of the Hedbox Charger for the intended use by said User, and to carefully read and strictly follow all instructions supplied by HEDBOX (including all updated information relating to the Hedbox Charger which is available on the HEDBOX website www.hed-box.com).
- In no case will this Limited Warranty cover damage or loss occurring during delivery of the Hedbox Charger to or from HEDBOX.
- This Limited Warranty will also not apply to any battery or batteries supplied, used or purchased for the Hedbox Charger.
- Limited Warranty is invalid if alteration, removal or falsification of Hedbox Charger labels, or unauthorised dismantling, repair or changes made to the Hedbox Charger. In no event will HEDBOX be liable for the costs or damages resulting from changes, modifications or repairs to the Hedbox Charger which have not been expressly authorised in writing by HEDBOX, and HEDBOX will not be liable for loss or damage to the Hedbox Charger or to any other equipment in the possession of HEDBOX.
- Normal deterioration in the electrical qualities or the acceleration of such deterioration due to conditions that accelerate such deterioration.
- If the Hedbox Charger is used in an application that requires higher cranking power or a greater reserve rating than the Hedbox Charger is designed to deliver, or the Hedbox Charger is otherwise used in an application for which it was not designed.
- This limited warranty does not cover Hedbox Charger that have been operated or stored at a temperature over 140°F (60°C)
- **This limited warranty does not include the date of any subsequent replacement.**

WARNING – Do NOT use any type of oil, organic solvent, alcohol, detergent, strong acids, strong alkalis, petroleum-based solvent or ammonia solution to clean the electrical contacts or covers. These materials may cause permanent damage to electrical contact, the Hedbox Charger casing and cover and will void the warranty.

WARRANTY REPAIR/REPLACEMENT:

Repair/Replacement of the Hedbox Charger will be honored by an authorized HEDBOX Distributor or Reseller. Hedbox Chargers for warranty replacement or repair consideration are to be returned to the original supplying HEDBOX Distributor/Reseller with original receipt. The original Hedbox Charger sale receipt must be maintained for any claims. In no event shall the User return material to HEDBOX, Authorized Distributor or Reseller without prior written authorization (RMA). The User shall be responsible for all costs incurred in returning Hedbox Charger and for secure packaging or returned Hedbox Charger to provide the best possible assurance against damage in the shipment. Hedbox Charger shall not be returned to HEDBOX, HEDBOX Authorized Distributor or Reseller without special instructions for handling and shipping. The User is responsible for paying all of the following costs associated with the warranty repair or replacement: labor for removal or installation; applicable taxes; and any shipping or transportation costs incurred in returning the Hedbox Charger to the HEDBOX Distributor/Reseller for evaluation. To obtain a repair or replacement for the Hedbox Charger, User must present original Hedbox Charger to an HEDBOX Authorized Warranty Distributor or Reseller that has an appropriate service replacement Charger in stock. That HEDBOX Distributor/Reseller will have a reasonable time to send original Hedbox Charger to the HEDBOX Service center for evaluation. After receipt of the Hedbox Charger and implementation of diagnostic tests, HEDBOX decides that the problem is covered by this Limited Warranty, necessary repairs and/or configurations will be made and a properly working Hedbox Charger will be quickly sent back to the authorised HEDBOX Distributor/Reseller. Where the problem is not covered by this Limited Warranty, the reasons for this will be provided to User, with an estimate for the cost of repair. Where User authorise HEDBOX to maintain or repair the Hedbox Charger, the work will be carried out quickly and the Hedbox Charger will be sent back to Authorised HEDBOX Distributor/Reseller. User will receive an invoice covering the cost of the tests, repairs and configurations which are not covered by this Limited Warranty and for carriage costs.

To find the HEDBOX Authorized Warranty Distributor or Reseller, nearest you, visit www.hed-box.com.

WARRANTY DISCLAIMER AND LIMITATION OF LIABILITY

This limited warranty is exclusive and is in lieu of, and manufacturer disclaims and excludes, all other warranties or remedies for breach of warranty, whether statutory, express or implied warranties, including, without limitation, any warranty of merchantability, non-infringement, or fitness for a particular purpose. Manufacturer’s exclusive liability for breach of any warranty on the Hedbox Charger shall be to repair or replace the Hedbox Charger or repay the pro-rated portion of the actual purchase price paid for the defective product within the warranty period in accordance with the terms of this limited warranty. In no event shall HEDBOX or any of its affiliates be liable in contract, tort or otherwise for any loss, claim or damages of any other kind, whether direct, incidental, consequential, exemplary, special, punitive, remote or otherwise, including any lost profits, lost revenue, loss of equipment, cost of purchased power, cost of substitute product, facilities or services, claims of customers of owner, or removal, shipping, transportation or installation expenses. Further, in no event will HEDBOX total liability exceed the sum paid by owner for the product giving rise to the claim hereunder. HEDBOX will not be responsible for any expenses for transportation, duties and taxes, installation, recharging, electrical system tests, loss of time, loss of use of equipment, service calls, use of rentals, or other expenses.

THE PROVISIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY OR EXTEND TO ANY PRODUCTS THAT HAVE BEEN SUBJECTED TO:

Accident, abuse or neglect such as improper fluid levels (over or under watering); damage from shipping; loose wiring; rusted or corroded hardware; improper maintenance; improper installation; improper storage; improper removal; improper repair; neglect; breakage; cracked covers and cases; bulged or otherwise damaged cases from heat; freezing; fire; broken/melted terminals; explosion; wreckage; exposure to excessive heat or cold temperatures; operating conditions or applications above the rated Voltage of the product; the addition of any chemical or solution; improperly sized batteries or oversized battery sets; batteries damaged from electrical equipment; if the serial number codes have been destroyed or tampered with; operated and/or maintained in accordance with HEDBOX’s Operating and Maintenance instructions.

No person, agent, distributor, reseller or other third party is authorized to change, modify, or extend the terms of the limited warranty in any manner whatsoever.

LIMITATIONS ON GUARANTEE WARRANTY

THE ABOVE GUARANTEE IS THE ONLY REMEDY PROVIDED BY HEDBOX, TO ITS DISTRIBUTORS/RESELLER. THIS IS HEDBOX’S EXCLUSIVE WARRANTY. NO PARTY HAS EXPRESS OR IMPLIED AUTHORITY TO CHANGE OR ANNUL THIS WARRANTY IN ANY MANNER. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. HEDBOX DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights, and you may also have other rights which may vary from country to country, or state to state. Some countries and states do not allow any limitation on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

User Name : _____

Charger Model: _____

Serial Number: _____

Sale Receipt No.: _____

Authorized Seller Signature

This warranty is non-transferable.

HEDBOX
Europe & USA